



IMProVE Update

Julie Stevens

Commissioning & Delivery Manager

South Tees Clinical Commissioning Group

Recommendations – October 2014

Agree that the proposals from the consultation are taken forward in a phased approach, specifically:

- Centralisation of stroke services to Redcar Primary Care Hospital by April 2015
- Closure of the two minor injury services in East Cleveland and Guisborough Primary Care Hospitals. Consolidation and enhancement of minor injury services onto one single site (Redcar Primary Care Hospital) by April 2015
- Closure of Carter Bequest Hospital and transfer of services within the community by April 2015 alongside the progression of improved community infrastructure
- Part closure of Guisborough Primary Care Hospital (main building), removal of the bed base subject to implementation of improved community infrastructure by April 2016
- Redevelopment of the Chaloner building in order to house transferred services as well as additional community based services by April 2016

- Work with key partners to monitor and assure phased implementation, providing and receiving regular update reports
- Agree that a system-wide group is established in order to explore the potential to influence travel plans and routes to take into account future patient flows
- Agree a public campaign to raise awareness around eligibility for the Patient Transport Service
- Develop a public communication plan to support understanding of what is urgent care and where to access services
- Agree to pilot a weekend district nursing clinic within East Cleveland Hospital to commence by April 2015 in line with consolidation of minor injury services

Stroke – Early Supported Discharge March 2015



Centralising Stroke to Redcar



Consolidation of Minor Injuries at Redcar

- X-ray cover increased – 8 – 6 pm weekdays and 9 – 4 pm weekends
- Public communication – leaflet drop to include other urgent care services
- District Nursing Pilot at East Cleveland – very low numbers, changes with GP service
- Continue to monitor activity

Reduction in community bed surplus Decommissioning of Estate no longer fit for purpose

- Decommissioned beds at Carters – 27 March, 2015
- GP Surgery remains
- Speech and language transferring to North Ormesby
- Site being marketed and sold – managed by NHS Property Services
- Guisborough – Plans for Chaloner, explore new build for longer term solution but funding would be required
- Overall bed numbers – now functioning with 68

Development & Investment in Community Infrastructure

Rapid Response Developments



Pulmonary Rehabilitation



Reablement Beds in Redcar

- Better Care Fund
- 14 beds for those patients requiring intensive in-patient rehabilitation and reablement but no nursing need
- Additional beds for delirium patients
- Assess – work as whole system – BCF opportunities to work across the whole system

Improving Therapy Services

- 7 day working for rapid response and stroke therapies already in place – moving towards 7 days in community hospitals
- We want to reduce waiting times in the community
- Deliver more rehabilitation at home to enable supported discharge
- Development of a Tees-wide Rehabilitation Strategy

Community Assessment Hub

- Sub-acute patients – hopefully avoid crisis, future admission
- Holistic assessment by MSD team
- Pilot in Redcar – to commence November this year
- Assess and evaluate

OPD and Day Treatments in the Community

- Scoping exercise – potential OPD transfers into several community venues
- Set up working group
- Day Treatments – Chemotherapy in Redcar – commissioned by NHS England
- Nationally funded pilot – Parkinson Advanced Symptom Unit – area wide. Due to commence in September at Redcar

Investment

- CCG invests £30.67m in community services
- Fluid process – transition as we scale down in-patient services and fund start up costs for new services
- 2015/16 we have released 3.6m
- 300K pulmonary rehab, 300K early supported discharge team, 137K for community assessment hub
- Expansion of therapies potential to use 2 m of the 3.6 m – negotiating with the Trust

Transport

- 3 areas of concern identified from further survey – Guisborough to Redcar, Bus stop at East Cleveland, Bus changes to James Cook
- Patients not indicating that they would use public transport in the future
- Providers very willing to work with us – constraints around commercial viability, consultation with the public
- Voluntary sector
- Public awareness campaign completed around Patient Transport Service and changes made to criteria questions

Urgent Care Communications

- Lots of communications to the public, especially over winter
- CCG developing urgent care strategy – reducing confusion around services, examining future public education

Any Questions?